



ARAB HOSPITALS FEDERATION

Certificate

— OF GOLD INITIATIVE —



إتحاد المستشفيات العربية

ARAB HOSPITALS FEDERATION



HIMSSSM



ARAB HEALTHCARE

DIGITAL
TRANSFORMATION
STAR

SHINE, SHINE LIKE A STAR

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ADVANCING HEALTH IN ARAB COUNTRIES



• OUR VISION.

- ▶ Advance Health in the Arab Countries
- ▶ The AHF leads, represents and serves Hospitals, Health systems and other related organizations to raise quality, safety, efficiency, good governance, strong leadership and Excellence to improve the Arab Health sector.
- ▶ Contribute in setting policies, promoting performance and improving Healthcare services.

• OUR MISSION.

- ▶ Leading through crisis, enhancing safety and quality, managing resources, building capacity.
- ▶ Developing and implementing value based care delivery practices and strategies.



إتحاد المستشفيات العربية
ARAB HOSPITALS FEDERATION

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FOREWORD



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AHF BOARD FOREWORD

Following the success of the three previous editions of the “Gold Initiative” that awarded Recognition certificates to 29 winning Organizations from Arab countries, the Arab Hospitals Federation decided to expand the scope of this initiative.

The huge demand from Healthcare Organizations gave this initiative a great reputation and positioned it as one of the best evaluation projects made to face challenges in the Healthcare sector.

Digital Health transformation makes hospitals more patient-centered, efficient, and cost-effective, while also improving the quality of care provided to patients.

We are absolutely thrilled to announce our partnership with HIMSS to enhance the culture of digital Healthcare transformation in the Arab Healthcare sector and we are proud to work together on the Gold Initiative certificate in its new edition for 2023 having the theme of: “Arab Healthcare Digital Transformation Star” that honors Healthcare sector, Leaders & Institutions committed to implement innovation & technologies, reinforce the investments, improve patient outcomes, enhance efficiency, reduce costs, increase access to care, advance research and Lead Healthcare sector towards Digital Transformation.

For the Arab Hospitals Federation, the aim is to drive hospitals’ role in creating incentives for change, fostering healthy communities, enhancing environmental impact, supporting the economy and promoting innovative models of care. Healthcare must undergo a systemic transformation to a sustainable model of care to achieve Health for all.

We take great pride and honor in the fact that a total of 54 hospitals and healthcare organizations hailing from 6 Arab countries have not only dedicated their valuable time but also invested significant efforts in becoming a part of this exceptional project, the Arab Healthcare Digital Transformation Star. It is with immense satisfaction that we announce the selection of 9 outstanding candidates as winners of the Certificate.

These candidates represent a diverse spectrum within the healthcare landscape, ranging from relatively independent hospitals to major acute general hospitals, national health and hospital networks, esteemed health authorities, academic institutions and solution providers spread across various Arab countries. Each of them has blazed a trail towards digital transformation, leaving an indelible mark in various facets of their operations.

The Gold Initiative stands as a beacon illuminating the path to success, showcasing the remarkable journeys of these organizations in their unwavering commitment to digitalization. Beyond recognizing their achievements, it is our shared objective to facilitate the exchange of invaluable experiences and knowledge, thereby fostering a collaborative spirit among Arab healthcare organizations. Through this collaborative effort, we aim to elevate the entire healthcare ecosystem in our region.

Finally, The Arab Hospitals Federation would like to commend all those that have participated in the “Arab Healthcare Digital Transformation Star” for their efforts in leading the way to digital transformation.

We are extremely grateful to our members, partners and supporters who have helped make this certificate a big reputable success.

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JURY MEMBERS



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JURY MEMBERS

CHAIRMAN OF JURY



Dr. Youssef Bassim

Executive Council Member
Head of Digital Transformation
Division- AHF

JURY MEMBERS



Dr. Mariam Shukrallah

Digital Health Strategist
HIMSS



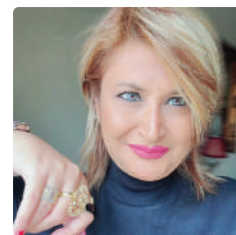
MP. Fadi Alame

President
AHF



Prof. Tawfik Khoja

General Secretary
AHF



Alice Yammine Boueiz

Chief Executive Officer
AHF

THE CERTIFICATE



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THE CERTIFICATE

The Arab Hospitals Federation has launched the new edition of the Gold Initiative under the theme of “Arab Healthcare Digital Transformation Star” in partnership with HIMSS. This certificate was addressed to Organizations (Leaders, Health authorities, Hospitals, Primary Healthcare centers, Medical and Pharmaceutical Companies, Digital Platform and solutions....) for their commitment to implementing the most advanced technologies in healthcare facilities to serve patients more effectively.

This initiative recognizes and honors the Healthcare sector, Leaders & Institutions who have made outstanding contributions to this mission by implementing innovative solutions and processes in their facilities, resulting in improved patient outcomes, enhanced efficiency, and cost savings.

Through this edition of the Gold Initiative certificate the “Arab Healthcare Digital Transformation Star”, we tried to cover many categories related to the Digital Health Transformation in order to reach all segments and to recognize the efforts done at all levels.

The certificates were divided in 14 categories from which each candidate was able to choose the ones he would like to apply for.

The candidates' files were then submitted to the jury who selected the winners in the specific categories and defined the ranking for each winner.

WINNERS



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THE GOLD INITIATIVE WINNERS

This initiative recognizes and honors the Healthcare sector, Leaders & Institutions committed to implement innovation & technologies, reinforce the investments , improve patient outcomes, enhance efficiency, reduce costs, increase access to care, advance research and Lead Healthcare sector towards Digital Transformation.

The Arab Healthcare Institutions are joining efforts to lead digital transformation, as well the Healthcare leaders are working hard to accelerate this transformation and their efforts need to be appreciated, encouraged and recognized by all.

The Arab Hospitals Federation is recognizing 9 healthcare organizations and bodies from 4 Arab countries throughout 14 categories for their actions in embracing digital transformation to improve patient outcomes, enhance the efficiency of healthcare delivery, and advance the wider healthcare sector.

The following list contains the recognized institutions:

BEST USE OF ELECTRONIC HEALTH RECORDS (EHRS) CERTIFICATE

	Organization	Country
PLATINUM STAR	Cleveland Clinic Abu Dhabi	UAE
SILVER STAR	Sheikh Shakhbout Medical City	UAE

MOBILE HEALTH (MHEALTH) CERTIFICATE

	Organization	Country
PLATINUM STAR	Cleveland Clinic Abu Dhabi	UAE
SILVER STAR	University of Balamand	LEBANON

DIGITAL HEALTH LEADERSHIP CERTIFICATE

	Organization	Country
PLATINUM STAR	Egypt Healthcare Authority	EGYPT
SILVER STAR	Amana Healthcare	UAE

INTEROPERABILITY AND HEALTH INFORMATION EXCHANGE CERTIFICATE

	Organization	Country
PLATINUM STAR	Abu Dhabi Health Data Sevices- Malaffi	UAE

INNOVATIONS IN TELEHEALTH CERTIFICATE

	Organization	Country
GOLD STAR	Hamad Medical Corporation	QATAR

VIRTUAL REALITY AND AUGMENTED REALITY & METAVERSE IN HEALTHCARE CERTIFICATE

	Organization	Country
PLATINUM STAR	Sheikh Shakhbout Medical City	UAE

ARTIFICIAL INTELLIGENCE AND MACHINE LEARNING IN HEALTHCARE CERTIFICATE

	Organization	Country
GOLD STAR	Sheikh Shakhbout Medical City	UAE
	Ambulatory Healthcare Services	UAE
SILVER STAR	HEAPS DEC Information Technology	UAE

ABU DHABI HEALTH DATA SERVICES (MALAFFI)



Malaffi is MENA's region first Health Information Exchange (HIE) platform, that safely and securely connects public and private healthcare providers in the Emirate of Abu Dhabi. Malaffi enables the meaningful, real-time exchange of important patient health information between healthcare providers, creating a centralised database of unified patient records, improving healthcare quality and patient outcomes.

Malaffi (Arabic for 'my file') is operated by Abu Dhabi Health Data Services - Sole Proprietorship LLC (ADHDS), an M42 Company, established as a Public-Private Partnership (PPP) with the Department of Health – Abu Dhabi (DOH). As part of the DOH's strategic priorities, Malaffi is a key component of the digital transformation of the healthcare system in Abu Dhabi.

With universal, Emirate-wide participation of facilities and patients, every medical interaction a person has, from a routine check-up, consultation or emergency treatment to laboratory tests or radiology images, is now collated in their personal file, with their medical history safely and securely stored and instantly accessible when needed.

By providing instant access to the patient's longitudinal medical file, Malaffi facilitates the making of better-informed and more efficient clinical decisions, enhances coordination and transition of care, reduces unnecessary duplication of tests and procedures, reduces the risk of medical error, and improves patient safety and experience.

Malaffi connected almost the entire healthcare sector in three years and is noted as one of the fastest-implemented HIEs globally. Boasting unique HIE features such as predictive patient risk profiles, radiology image exchange and a patients' Health Portal, Malaffi is one of the most advanced HIE platforms in the world.

Malaffi currently connects all Abu Dhabi hospitals and 99,9% of all episodes, providing access to more than 47,500 end-users in Abu Dhabi, collating 2 billion unique clinical records from 83 different EMRs, for 7,6 million unique patients.

Malaffi is integrated with the National Unified Medical Record (NUMR) program Riayati, further supporting the delivery of an integrated health system for citizens across the UAE.

As a centralised database of robust population health information, Malaffi informs and drives the DOH's public health initiatives for a healthier Abu Dhabi. In the future, using AI technology and machine learning, Malaffi and ADHDS will play a vital role in reducing disease progression, promoting improved health outcomes and, ultimately, prolonging life.

S H I N E , S H I N E L I K E A S T A R

KAREEM SHAHIN

ACTING CHIEF EXECUTIVE OFFICER
ABU DHABI HEALTH DATA SERVICES



"The Gold Initiative Certificate launched by the Arab Hospitals Federation in partnership with HIMSS in the Category of Interoperability and Health Information Exchange for Malaffi is a testament to ours and DOH's dedication to advancing digital health in the region. This recognition is not just an acknowledgment of our achievements but a reflection of our commitment to progressing the interoperability agenda and applying highest standards of healthcare data exchange. The Gold Initiative, as illuminated by the Federation, aligns perfectly with our believes that collaboration and shared experiences are at the core of healthcare transformation in the region. Malaffi, as MENA's trailblazing HIE, serves as a blueprint for the other similar regional efforts and we are eager to share our knowledge and expertise to foster a collaborative spirit among Arab healthcare organizations. Together, we can elevate the entire healthcare ecosystem in our region, ultimately benefiting the patients we collectively serve."



HIMSS

ARAB HEALTHCARE
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ABU DHABI HEALTH DATA SERVICES (MALAFFI)

**PLATINUM STAR | INTEROPERABILITY AND HEALTH INFORMATION
EXCHANGE**

ARAB HOSPITALS FEDERATION

**ANNUAL
FORUM**

25 - 26 SEPTEMBER, 2023
Conrad Abu Dhabi Hotel - Etihad Towers



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Amana Healthcare, a Mubadala Health partner, is the Middle East's leading provider of specialized long-term care, rehabilitation and home healthcare services and is the region's pioneer in integrated continuum-of-care services. Based in the United Arab Emirates, Amana serves patients from a wide catchment area, including the Middle East, Africa, and South Asia, who need complex, specialized, post-acute care. Amana's hospitals are accredited by the U.S. Commission on Accreditation of Rehabilitation (CARF) Facilities and Joint Commission International (JCI).

The continuum of care for our residents is warranted through our different services:

Long-Term Care

Amana provides long-term care for adults and pediatrics who require long-term ventilation due to genetic disorders or complex medical conditions, in an inpatient setting with 24-hour intensive care unit (ICU) physicians, multidisciplinary therapists and a patient & family experience team, all working closely to enhance the quality of life of those patients. Amana Healthcare's long-term care services are extended to non-ventilated patients that require 24-hour clinical support, in a residential care setting.

Comprehensive Inpatient Rehabilitation

Amana Healthcare provides specialized rehabilitation for patients who require inpatient, outpatient or home/telerehabilitation after a life-changing event, such as long Covid-19 (post-Covid complications), stroke, brain injury, spinal injury, joint replacement, or amputation. Our rehabilitation programs, led by internationally trained physical medicine & rehabilitation physicians and supported by a multidisciplinary therapy team, are personalized for each patient, so they can return home or/and get back to work as quickly as possible.

Home Healthcare

Amana Home Healthcare offers a continuum of care for pediatrics and adults within a home and/or community setting, with a focus on improving functioning ability and wellbeing.

Tissue Viability & Stoma Care

Amana Healthcare provides highly specialized tissue viability services for patients requiring specialist care in tissue viability, lymphoedema, and wound management. Amana Healthcare's tissue viability service is led by a multidisciplinary team of specialist nurses, physicians, and therapists, and delivered in an inpatient or home setting.

DR JASON GRAY

ACTING EXECUTIVE DIRECTOR
AMANA HEALTHCARE



"We are proud to announce the successful completion of Amana Healthcare's Digitalization Drive in 2023, aligning with the UAE's ambitious 'net zero' target by 2050. Recognizing the urgent need for sustainability in the healthcare sector, we embarked on this journey, mindful of its global impact on carbon emissions. Through our comprehensive approach underpinned by the triple bottom line theory, we focused on People, Planet, and Profit. We aimed to foster a positive work culture, minimize waste, and reduce unnecessary expenses. The implementation of paperless education, the introduction of the Concepts EMR system, and the digitalization drive in our Paediatric unit have yielded tangible results. Employee satisfaction has risen, carbon emissions have significantly decreased, and we've achieved substantial cost savings. These outcomes reflect our commitment to sustainable and cost-effective healthcare practices. We believe this is a significant step forward in our mission to provide high-quality care while being responsible stewards of our environment."

AMANA HEALTHCARE- ABU DHABI – UAE

SILVER STAR | DIGITAL HEALTH LEADERSHIP



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AMBULATORY HEALTHCARE SERVICES (AHS)

Ambulatory Healthcare Services (AHS), a SEHA Health System Facility established in 2007, is the gateway to healthcare services in Abu Dhabi Emirate. Through its widely distributed centers, AHS provides the community with easy access to high-quality, curative and preventive specialized services .

AHS currently manages :

- 33 multi-specialty healthcare centers
- 3 dental specialty centers
- 16 Disease Prevention & Screening Centers
- School Health Services at 250 public schools
- 5 Mobile Clinic Solutions

Healthcare Centers

AHS manages Healthcare Centers which provide state-of-the-art outpatient facilities with easy access to primary and specialist care and comprehensive diagnostic services all under one roof .

Disease Prevention & Screening Centers (DPSCs)

The Disease Prevention & Screening Centers (DPSCs) provide visa screening and disease control services in Abu Dhabi, Al Ain and the Al Dhafra Regions.

School Health Service (SHS)

School Health Services is responsible for providing a comprehensive health program for all public school students in the Emirate of Abu Dhabi in line with best practices and international standards.

Mobile Clinic Solutions (MCS)

This unique mobile offering from AHS features the latest screening and medical care technology, offering even more accessible healthcare across the Emirate of Abu Dhabi, including remote areas.

DR. ASMA AL HALASEH

CHIEF EXECUTIVE OFFICER
AMBULATORY HEALTHCARE SERVICES
SEHA



"We, at AHS, are immensely proud to receive the AHF Gold Initiative Certificate for the second year in a row.

This year we are being recognized as one of the Arab Healthcare Digital Transformation Stars for our retinal screening AI project.

As primary care providers, we play a pivotal role in disease prevention and management, utilizing state of the art technology across our spectrum of services will enable us to diagnose and treat our patients more promptly and efficiently.

We pledge to continue to utilize technology to improve patient care and contribute to the UAE's digital transformation and artificial intelligence vision."

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AMBULATORY HEALTHCARE SERVICES - ABU DHABI – UAE

GOLD STAR | ARTIFICIAL INTELLIGENCE AND MACHINE LEARNING IN
HEALTHCARE



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CLEVELAND CLINIC ABU DHABI



Cleveland Clinic Abu Dhabi, a Mubadala Health partner, is a multispecialty hospital on Al Maryah Island in Abu Dhabi, UAE.

Cleveland Clinic Abu Dhabi is a unique and unparalleled extension of US-based Cleveland Clinic's model of care, specifically designed to address a range of complex and critical care requirements unique to the Abu Dhabi population.

Cleveland Clinic Abu Dhabi has the following Institutes and Departments: Heart, Vascular & Thoracic, Neurology, Digestive Disease, Eye, Respiratory, Critical Care, Oncology, Transplant, Surgical Subspecialties, Medical Subspecialties, Emergency Medicine, Anesthesiology, Pathology & Laboratory Medicine, Imaging, Quality & Patient Safety, Clinical & Nursing, Research and Education Departments. In all, more than 50 medical and surgical specialties are represented at Cleveland Clinic Abu Dhabi.

The campus is also home to a stand-alone and dedicated cancer center, Fatima bint Mubarak Center. The state-of-the-art, facility provides patients with access to diagnostics and treatment options through world-class facilities across 24 clinical departments that include a range of cancer subspecialties and programs: Blood Cancers, Breast Cancers, Endocrine Cancers, Gastrointestinal Cancers, Genitourinary Cancers, Gynecological Cancers, Head and Neck Cancers, Neurological Cancers, Thoracic Cancers, Ophthalmological Cancers and Soft Tissue Cancers among others.

Cleveland Clinic Abu Dhabi provides patients in the region direct access to world's best healthcare providers and Cleveland Clinic's unique model of care that includes state-of-the-art amenities and world-class service standards, closer to home.

Visit us at www.clevelandclinicabudhabi.ae

S H I N E , S H I N E L I K E A S T A R

DR. JORGE GUZMAN

CHIEF EXECUTIVE OFFICER
CLEVELAND CLINIC ABU DHABI



"It's a great honor to receive the Arab Healthcare Digital Transformation Star – Gold initiative Certificate, on behalf of Cleveland Clinic Abu Dhabi, from the respected Arab Hospitals Federation. We are privileged to be recognized amongst our peers of leading hospitals in the Middle East. At Cleveland Clinic Abu Dhabi, innovation is one of our core and fundamental values and ensures that we continue to be the best place to receive care for our patients. I want to take this opportunity to acknowledge the great work of our caregivers who show up every day to impact lives and deliver world-class care, second to none."

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LTH (MHEALTH)



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EGYPT HEALTHCARE AUTHORITY



الهيئة العامة
للرعاية الصحية
EGYPT HEALTHCARE AUTHORITY

Egypt Healthcare Authority is the main public provider of healthcare services under the Law of Universal Health Insurance in Egypt. So far, Healthcare facilities in six Governorates were affiliated to EHA, with the total of 297 healthcare facilities; 269 Primary Healthcare facilities and 28 hospitals, and one polyclinic, and total workforce + 30200 employees. Among the previously mentioned facilities, 139 facilities are accredited and registered by the national Quality accreditation Body GAHAR, whose standards are derived from the international standards of ISQWA, and one internationally accredited facility by JCI, and one green hospital.

Scope of Service:

Egypt Healthcare Authority, the main public health provider under the Umbrella of universal health coverage, which means that all individuals and communities receive the necessary and quality health services they need, from health promotion to prevention, treatment, rehabilitation and palliative care.

EHA provides diagnostic, treatment, rehabilitation, medical services, on the basis of quality, justice, equality and ease of access to needs. Healthcare services provided at all three levels of service. The first level, based on family physician, who is entrusted with the care of a specific number of families residing in the geographical scope of the unit or center. Referrals are made to the higher levels according to the health status of the patients.

EHA so far provided more than 2,300 medical services, including surgical intervention, tests, x-rays, tumor treatment, organ transplantation, and devices. compensatory, visual and hearing aids, and dental treatment.

In general, the near future will witness new coverage in medical services package provided to beneficiaries in accordance with the latest methods of treatment and medicines approved internationally.

EHA Leadership Health Digitalization Vision:

Realizing Egypt's vision 2030 and the state's trends in digital transformation of all government sectors and institutions to facilitate services provision to citizens and establishment of secure databases for the state.

Hence, the vision of Universal health insurance automation system and the role of Egypt Healthcare Authority is establishing a smart, paperless institution and paperless health facilities through health services digitization for beneficiaries in all governorates affiliated to the authority.

S H I N E , S H I N E L I K E A S T A R

DR AHMED HUSSEIN EL-SOBKY

CHAIRMAN OF EGYPT
HEALTHCARE AUTHORITY

ASSISTANT MINISTER OF
HEALTH AND POPULATION

GENERAL SUPERVISOR OF
THE UNIVERSAL HEALTH
INSURANCE PROJECT



In our mission as Egypt Healthcare Authority (EHA), we are driven by the aspirations of millions of Egyptians. Our commitment to achieving universal health coverage and enhancing lives underscores our belief in the transformative power of healthcare in the digital age.

We are delighted to join hands with the Arab Hospitals Federation (AHF) and HIMSS in their groundbreaking initiative to promote digital healthcare transformation in the Arab healthcare sector. We proudly support the launch of the 2023 edition of the Gold Initiative Certificate, themed "Arab Healthcare Digital Transformation Star."

Collaborating closely with AHF, we've embarked on an incredible journey of synergy, exchanging ideas, and drawing inspiration from best practices. The stories of triumph and resilience from healthcare providers worldwide have left an enduring impact on our collective mission. Together, we embrace the digital era's transformative potential to reshape healthcare, making it more accessible, efficient, and responsive to the needs of our citizens.

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HAMAD MEDICAL CORPORATION (HMC)



Hamad Medical Corporation (HMC) is the main provider of secondary and tertiary healthcare in Qatar and one of the leading hospital providers in the Middle East.

For more than four decades, HMC has been dedicated to delivering the safest, most effective and compassionate care to all its patients.

HMC manages fifteen specialist hospitals as well as the National Ambulance Service, mental health, homecare and residential care services.

HMC's transformation over the past decade is unparalleled around the world. Since 2016, HMC has opened eight new hospitals and a range of new specialist facilities – further strengthening Qatar's public sector hospital network.

Thirteen HMC hospitals hold corporate Academic Medical Center accreditation by the Joint Commission International, endorsing the quality and safety of services, while the Ambulance Service, Home Healthcare Service, Stroke Service and Palliative Care Service have all received prestigious JCI accreditation.

HMC is committed to delivering healthcare services on par with the world's best and many of our services exceed international benchmarks for quality of care, including stroke, cardiology, trauma and cancer.

In 2023, HMC had four hospitals ranked among the world's top 250 academic medical centers, with two achieving top 100 ranking; highlighting our commitment to combining patient care, medical research and education to achieve the best outcomes and experience for our patients.

HMC is leading the development of the region's first academic health system – combining innovative research, top-class education and excellent clinical care – and is committed to building a legacy of healthcare expertise in Qatar.

HMC was also the first hospital system in the Middle East to achieve institutional accreditation from the Accreditation Council of Graduate Medical Education – International (ACGME-I), which demonstrates excellence in the way medical graduates are trained through residency, internship and fellowship programs.

S H I N E , S H I N E L I K E A S T A R

DR. MAJID AL ABDULLA

CHAIRMAN OF PSYCHIATRY AND
MEDICAL DIRECTOR
THE MENTAL HEALTH SERVICE
HAMAD MEDICAL CORPORATION



"Digital innovation is not just revolutionizing healthcare, it extends a lifeline to those facing mental health challenges. Our Mental Health Helpline represents a practical, patient-centered and effective means for people with mental health problems to seek professional care. This technological solution enables us to bridge gaps, and eliminate barriers such as distance and fear of stigma; it has empowered many potential and existing patients to find the help and support they need. At Hamad Medical Corporation we firmly believe that technology is not merely a tool to enhance our service; it empowers our empathy, making mental health and wellbeing more accessible, immediate, and profound."

STAR

HAMAD MEDICAL CORPORATION- QATAR

GOLD STAR | INNOVATIONS IN TELEHEALTH



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HEAPS DEC Information Technology L.L.C



HEAPS is a global healthcare company in the space of care management and care coordination. It already has presence in the US, India, MENA, and South Africa.

Leveraging the power of Artificial intelligence and machine learning, and a comprehensive touchpoints calendar, HEAPS is dedicated to crafting remarkably efficient and impactful Care Coordination and Care Management systems.

These systems cater to a diverse clientele including insurers, hospitals, corporates, and patients. Since its inception in 2020, HEAPS has undergone rapid evolution, leaving a discernible mark on both top and bottom-line figures.

HEAPS Platform contributions have extended beyond financial gains, positively influencing key performance indicators across financial, clinical, and customer satisfaction realms.

This confluence of innovation and effectiveness marks HEAPS as a transformative force within the industry.

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HEAPS

SILVER STAR | ARTIFICIAL INTELLIGENCE AND MACHINE LEARNING



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SHEIKH SHAKHBOUT MEDICAL CITY (SSMC)



Sheikh Shakhbout Medical City (SSMC) is a joint venture between Abu Dhabi Health Services Company (SEHA), the UAE's largest health care network, and Mayo Clinic, a non-profit global leader in medical care, education, and research headquartered in the United States of America. Established in 2019, SSMC is one of the largest tertiary hospitals in the UAE and serves to elevate the provision of health care services for the more complex and seriously ill patients.

SSMC has 742 patient beds, 497 in operation, 18 operating theatres including a hybrid operating room, 135 critical care beds including 26-bed neonatal intensive care unit and 15 Burn Center beds. Supported by the latest diagnostic and treatment modalities available, SSMC has been elevating the standards of patient care through patient-centric multidisciplinary team based care, delivered through 46 clinical specialties, supported by medical education, innovation and research while on its the path to becoming a Destination Medical Center in the region.

A team of locally and internationally trained physicians, nurses and allied health staff work seamlessly together, taking care of one patient at a time to provide the most integrated human-centric and compassionate care. All this while promoting comprehensive interdisciplinary learning, allowing SSMC to become a leading hub for the most integrated multispecialty care while educating the next generations of health care professionals- a key component of workforce sustainability.

SSMC's drive for innovation and excellence has seen it achieve a number of 'firsts' and key milestones, including being recently recognized as a Centre of Excellence for stroke by the Department of Health - Abu Dhabi. In addition, SSMC has the UAE's largest pathology lab, and one of the most advanced Clinical Trials Units in Abu Dhabi, dedicated to conducting research on areas with unmet medical needs and finding innovative solutions to these needs.

For more information on Sheikh Shakhbout Medical City or to book an appointment, visit <https://ssmcabudhabi.ae>

S H I N E , S H I N E L I K E A S T A R

DR. NASER AMMASH

CHIEF EXECUTIVE OFFICER
SHEIKH SHAKHBOUT MEDICAL CITY



“As the destination for complex care, technology in service delivery has consistently been a priority for SSMC. Over the last few years we have made remarkable progress in our efforts to accelerate digital transformation and innovations, such as the introduction of GI-Genius for the improved detection of precancerous colonic lesions and most recently dynamic documentation to improve efficiency. We have also continued to incorporate AI in our educational programs by becoming the first hospital in the Middle East to launch an academy for upskilling medical practitioners using the AI-guided point-of-care ultrasound (POCUS) device. Moving forward, SSMC will continue to invest in state-of-the-art technologies in order to meet the ever-evolving needs of our patients and find solutions to future medical challenges in the region.”

SHAKHABOUT MEDICAL CITY - ABU DHABI – UAE

INUM STAR | VIRTUAL REALITY AND AUGMENTED REALITY &
METaverse IN HEALTHCARE
D STAR | ARTIFICIAL INTELLIGENCE AND MACHINE LEARNING
ER STAR | BEST USE OF ELECTRONIC HEALTH RECORDS



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History & Background

Established in 1988, the University of Balamand is a distinguished institution located adjacent to the historic Monastery of Balamand, founded in 1157 A.D. With a rich heritage and a commitment to academic excellence, the University has evolved into a beacon of learning in the region. The University of Balamand is proud to offer a diverse range of programs rooted in the American Liberal Arts System of Education. This approach emphasizes critical thinking, interdisciplinary learning, and holistic development. Our unique educational experience is further enriched by offering select programs in French, catering to a global audience.

Campus Diversity

The University of Balamand is spread across four vibrant campuses in Lebanon: Koura, Dekwaneh, Souk El Gharb, and Akkar. These locations offer a diverse and culturally rich environment for our students, facilitating a holistic learning experience.

Academic Offerings

Our eight faculties and one institute ensure a wide array of educational opportunities:

- Académie Libanaise des Beaux-Arts
- St. John of Damascus Institute of Theology
- Faculty of Arts & Sciences
- Faculty of Business & Management
- Faculty of Engineering
- Faculty of Health Sciences
- Faculty of Medicine & Medical Sciences
- Faculty of Postgraduate Medical Education
- Issam M. Fares Faculty of Technology

Numbers that Define Us

With over 23,700 graduates, 5,900 current students, and more than 3,150 scholarship recipients, the University of Balamand is a thriving academic community. Our dedicated faculty and staff, numbering over 1,300, ensure a nurturing learning environment.

Our academic offerings span across 67 majors, offering 58 undergraduate degrees, 57 graduate degrees, and 29 medical specialty degree programs. Furthermore, we provide 14 teaching diplomas and a University diploma, showcasing the breadth of our educational offerings.

The University of Balamand is not just a place of learning; it's a testament to the pursuit of knowledge and excellence. With a rich history, global recognition, and a commitment to academic distinction, we continue to shape the future leaders of tomorrow.

DR. ELIAS WARAK

PRESIDENT
UNIVERSITY OF BALAMAND



"The University of Balamand is committed to pushing the boundaries of healthcare innovation. Our application for the Gold Initiative Certificate in the 'Arab Healthcare Digital Transformation Star' category reflects our unwavering dedication to pioneering digital healthcare solutions. In the 'Mobile Health' category, we have harnessed cutting-edge technology to enhance access to healthcare services, improve patient outcomes, and bridge the gap between technology and human well-being. This endeavor aligns with our university's vision to make a meaningful impact in the healthcare sector, ensuring that quality healthcare is within reach for all."

S H I N E , S H I N E L I K E A S T A R

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