



26 FEBRUARY 2020

SEMIRAMIS INTERCONTINENTAL HOTEL

PEOPLE'S VOICE IN HEALTHCARE

FORUM PROGRAM

TIME	ACTIVITY	SPEAKER
08.30AM to 09.30AM	REGISTRATION	
09.30AM to 09.35AM	WELCOME ADDRESS	
09.35AM to 10.30AM	SESSION 1: TRANSFORMING THE ARAB HEALTHCARE SYSTEM: TOWARD A PEOPLE - CENTRIC APPROACH CHAIRD BY: PROF. TAWFIK KHOJA - AHF GENERAL SECRETARY	
	1A TOWARD A PEOPLE - CENTRIC APPROACH	DR. HAMID RAVAGHI REGIONAL ADVISOR - HOSPITAL CARE & MANAGEMENT - WHO/ EMRO
	1B ROLE OF WOMEN LEADERS IN STRENGTHENING PEOPLE VOICE IN HEALTHCARE	DR. HALA ADLY HUSSEIN SECRETARY GENERAL - FEDERATION OF ARAB WOMEN LEADERS
	1C PEOPLE AT THE CENTER: THE EMERGING SYSTEM DYNAMICS	DR. ALI EL HAJ HEALTHCARE CONSULTANT & EXPERT AHF EXECUTIVE BOARD MEMBER
	DISCUSSION	
10.30AM to 11.00AM	COFFEE BREAK	
11.00AM to 12.10PM	SESSION 2: PATIENT VOICE IN HEALTHCARE SECTOR REFORM CHAIRD BY: DR. JOHN JABBOUR- REPRESENTATIVE OF WHO - EGYPT	
	2A ENGAGING PATIENTS IN DECISION: A CHALLENGE FOR HEALTHCARE DELIVERY	DR. NAGWA METWALLY MEMBER OF SUPREME COUNCIL EGYPTIAN RED CRESCENT
	2B EXPERT PATIENTS, A NEW FRONTIER	DR. ASEM MANSOUR CEO & DIRECTOR GENERAL KING HUSSEIN CANCER CENTER - JORDAN
	2C HOSPITAL WITHOUT WALLS: COMMUNITY ENGAGEMENT	DR. HEBA ELSEWEDY FOUNDER & CHAIRWOMAN OF THE BOARD OF TRUSTEES- AHL-MASR HOSP
	2D WHY IMPROVING THE PATIENT VOICE AND EXPERIENCE IS VITAL FOR THE HEALTHCARE INDUSTRY & HOW TO DO IT?	DR. MOHAMAD FOUAD MEDICAL ADVISOR AL SALAM HOSPITAL KUWAIT
	DISCUSSION	
12.10PM to 13.10PM	SESSION 3: INTERACTIVE PANEL DISCUSSION: HOW PATIENTS ARE CHANGING HEALTHCARE ACCREDITATION MANAGED BY : DR. FAWZI AL HAMMOURI - CHAIRMAN - PRIVATE HOSPITALS ASSOCIATION - JORDAN PANELISTS: DR. ASHRAF ISMAIL - CHAIRMAN OF THE GENERAL AUTHORITY FOR HEALTHCARE ACCREDITATION AND REGULATION - EGYPT DR. NAHLA BADR - DIRECTOR OF QUALITY AND RISK MANAGEMENT - AS SALAM INTERNATIONAL HOSPITAL - CAIRO DR. ALI EL HAJ - HEALTHCARE CONSULTANT & EXPERT - LEBANON	

22nd edition

WEDNESDAY 26 FEBRUARY, 2020



TIME	ACTIVITY	SPEAKER
13.10PM to 14.05PM	SESSION 4: ADVANCE THE PEOPLE VOICE IN LEADERSHIP & SAFETY CHAIRD BY: DR. ALAA ABDEL MEGEED - CHAIRMAN OF PRIVATE SECTOR HEALTHCARE PROVIDERS CHAMBER - EGYPT	
	4A	DOES HEALTHCARE LEADER HEAR THE PEOPLE VOICE DR. AHMED ABU ABAH ADVISOR TO THE MINISTER OF HEALTH - KSA
	4B	ADVANCING SAFE CARE THROUGH PEOPLE'S VOICE DR. AHMED AL BOKSMATY CONSULTANT QPS - WHO / EMRO
	4C	THE ROLE OF VOICE IN ENHANCING THE PATIENT EXPERIENCE DR. KAWTHAR MAHMOUD CAPTAIN OF NURSING SYNDICATE IN EGYPT
	DISCUSSION	
14.05PM to 15.30PM	LUNCH BREAK	
15.30PM to 16.20PM	CLOSING SESSION ADDRESS OF THE AHF PRESIDENT ADDRESS OF THE REGIONAL DIRECTOR – WHO/ EMRO ADDRESS OF THE LEAGUE OF ARAB STATES ADDRESS OF THE MINISTER OF HEALTH AND POPULATION - EGYPT KEYNOTE SPEECH ABOUT THE PEOPLE'S VOICE IN HEALTHCARE	
	DR. FADI ALAME DR. AHMED AL- MANDHARI H.E. DR. HAIFA ABU GHAZALEH H.E. DR. HALA ZAID PROF. TAWFIK KHOJA AHF GENERAL SECRETARY - CONGRESS CHAIRMAN	
16.20PM to 16.50PM	SESSION 5: MINISTERIAL PANEL DISCUSSION: FUTURE PERSPECTIVE FOR HEALTH IN ALL POLICIES MANAGED BY: H.E. DR. MAHA EL RABBAT - FORMER MINISTER OF HEALTH - EGYPT PANELISTS: H.E. THE ARAB MINISTERS OF HEALTH REGIONAL DIRECTOR – WHO/ EMRO THE LEAGUE OF ARAB STATES	
16.50PM to 17.00PM	DISTRIBUTION OF THE AHF AWARDS FOR 2020	
17.00PM	DISTRIBUTION OF THE CERTIFICATES	

Sponsored by:



EXCELLENCE AWARD FOR HEALTH COVERAGE IMPROVEMENT



TO HE. DR. HALA ZAID
MINISTER OF HEALTH AND POPULATION
EGYPT

PIONEER LEADERSHIP AWARD IN HEALTHCARE



TO HE. DR. JAMIL JABAK
FORMER MINISTER OF PUBLIC HEALTH
LEBANON

EXCELLENCE AWARD FOR SUPPORTING PATIENT CARE



TO THE WORLD HEALTH
ORGANIZATION - EMRO

DISTINGUISHED AWARD IN SOCIAL AFFAIRS



TO HE. MRS. HAIFA ABU GHAZALEH
ASSISTANT SECRETARY GENERAL - HEAD OF
SOCIAL AFFAIRS - LEAGUE OF ARAB STATES

LEADERSHIP AWARD FOR SUPPORTING THE ARAB HEALTHCARE SECTOR



TO MR. KAMEL GHRABI
CHAIRMAN
GSD - HEALTHCARE

LEADERS IN HEALTHCARE AWARD FOR 2020



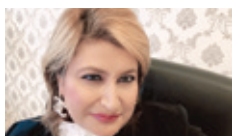
TO MR. PAOLO ROTELLI
CHAIRMAN
SAN DONATO HOSPITAL GROUP

DISTINGUISHED WOMAN AWARD FOR LEADERSHIP AND MANAGEMENT



TO MRS. ALIA ABBAS
GENERAL DIRECTOR OF ECONOMY AND TRADE
MINISTRY OF ECONOMY- LEBANON

EXCELLENCE MEDAL FOR PIONEER ARAB WOMAN IN HEALTHCARE



TO MS. ALICE YAMMINE BOUEIZ
CHIEF EXECUTIVE OFFICER
ARAB HOSPITALS FEDERATION

HEALTHCARE PERSONALITY OF THE YEAR 2020



TO DR. FAWZI AL HAMMOURI
CHAIRMAN - PRIVATE HOSPITALS
ASSOCIATION - JORDAN

LEADERSHIP AWARD FOR SUPPORTING THE ARAB PATIENT



TO DR. HEBA ELSEWEDY
FOUNDER & CHAIRWOMAN OF THE BOARD
OF TRUSTEES - AHL- MASR HOSPITAL





CHAIRMEN & SPEAKERS

CHAIRMEN



PROF. TAWFIK KHOJA
AHF GENERAL SECRETARY



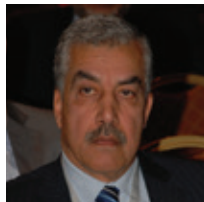
DR. JOHN JABBOUR
REPRESENTATIVE WHO
EGYPT



DR. FAWZI AL HAMMOURI
CHAIRMAN - PRIVATE HOSPITALS
ASSOCIATION - JORDAN



H.E. DR. MAHA EL RABBAT
FORMER MINISTER OF HEALTH
EGYPT



DR. ALAA ABDEL MEGEED
CHAIRMAN OF PRIVATE SECTOR
HEALTHCARE PROVIDERS
CHAMBER - EGYPT

OPENING SPEAKERS



H.E. DR. HALA ZAID
MINISTER OF HEALTH
AND POPULATION
EGYPT



MP. DR. FADI ALAME
AHF PRESIDENT



DR. AHMED AL MANDHARI
REGIONAL DIRECTOR
WHO / EMRO



H.E. DR. HAIFA ABU GHAZALEH
ASSISTANT GENERAL SECRETARY &
HEAD OF THE SOCIAL AFFAIRS SECTOR
LEAGUE OF ARAB STATES



PROF. TAWFIK KHOJA
AHF GENERAL SECRETARY

SPEAKERS



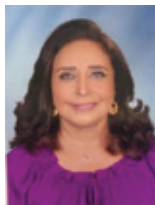
DR. HAMID RAVAGHI
REGIONAL ADVISOR -
HOSPITAL CARE &
MANAGEMENT - WHO/EMRO



DR. HALA ADLY HUSSEIN
SECRETARY GENERAL
FEDERATION
OF ARAB WOMEN LEADERS



DR. ALI EL HAJ
AHF EXECUTIVE BOARD MEMBER



DR. NAGWA METWALLY
MEMBER OF SUPREME COUNCIL
EGYPTIAN RED CRESCENT



DR. ASEM MANSOUR
CEO & DIRECTOR GENERAL
KING HUSSEIN CANCER
CENTER - JORDAN



DR. HEBA ELSEWEDY
FOUNDER & CHAIRWOMAN
BOARD OF TRUSTEES
AHL-MASR HOSPITAL



DR. ASHRAF ISMAIL
CHAIRMAN OF THE GENERAL
AUTHORITY FOR HEALTHCARE
ACCREDITATION
AND REGULATION - EGYPT



DR. NAHLA BADR
DIRECTOR OF QUALITY, PATIENT
SAFETY AND RISK MANAGEMENT
AS SALAM INTERNATIONAL
HOSPITAL - CAIRO



DR. AHMAD ABU ABAH
ADVISOR TO THE MINISTER
OF HEALTH - KSA



DR. AHMED AL BOKSMATY
CONSULTANT GPs
WHO / EMRO



DR. KAWTHAR MAHMOOD
CAPTAIN OF NURSING
SYNDICATE - EGYPT



DR. MOHAMAD FOUAD
MEDICAL ADVISOR
AL SALAM HOSPITAL
KUWAIT

