



إتحاد المستشفيات العربية
ARAB HOSPITALS FEDERATION

ANNUAL

AHF REPORT

2021

Advancing Health in Arab Countries

CONTENT

- 03. FOREWORD
- 05. INTRODUCTION
- 06. GOVERNANCE
- 08. PARTNERS & SUPPORTERS
- 10. BOARD MEETINGS
- 11. EVENTS: CONFERENCE,
WEBINARS AND TRAININGS
- 14. GOLD INITIATIVE CERTIFICATE
- 19. ADVOCACY
- 20. PARTNERSHIPS
- 22. AHF GLOBAL IMPACT
- 24. STRATEGIC PLAN 2021
- 27. COMING STRATEGIES & DECLARATIONS

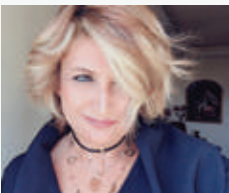
FOREWORD



• **MP. Fadi Alame**
President



• **Prof. Tawfik Khoja**
General Secretary



• **Alice Yammine Boueiz**
Chief Executive Officer

Dear Colleagues,

Welcome to our annual report. This report was written to showcase the Arab Hospitals Federation activities during the year 2021 with clear, concise, and effective examples that are immediately reinforced with real life examples and opportunities to demonstrate learning and explore dedications from AHF and the Arab Health Institutions all over.

The Arab Healthcare industry is constantly evolving & advancing at such a high level. The year 2021 was the year marked by Navigating the New Normal where Healthcare institutions were obliged to adopt transformational strategies and innovative approaches for achieving sustainability while delivering greater value.

In such outstanding context, the Federation formed a new Executive Council, which through its collaborative work, has set an exceptional strategic plan for year 2022-2025 to cope with the coming period including several strategies and declarations that will help in advancing the Arab healthcare sector.

In addition to that, various activities were undertaken to support Healthcare Organizations and Health systems overcome the pandemic and prepare for a post-COVID-19 environment through many trainings, webinars given by well-known experts, many researches and publications, as well as a huge Awareness campaign for COVID -19 Vaccination.

FOREWORD

In addition to that, we have relaunched the Gold Initiative Certificate that appreciated the efforts of Healthcare institutions in overcoming COVID -19 pandemic.

Through our partnerships with Academic & philanthropic foundations and our alliance with other educational resource organizations, the Arab Hospitals Federation worked on breaking down the most common barriers to learning and empowering respected Health care colleagues and organizations to succeed through building a learning organization in our daily life of this Health crisis.

As we close this year and look forward for the New Year, we would like to thank our AHF Governing Council Members, Executive Council Members, team and all our members, Partners & associates for the great efforts, dedication and hard work to reach all this success.


We look forward to working with you in the coming year equipped with innovative ways to serve our communities, assist our hospitals, and protect our healthcare workers making sure the healthcare industry in the Arab region stays competitive and excels in its provision of services and standards.

Together to advance Health in Arab Countries ...

MP. Fadi Alame
President

Fadi Alame

Prof. Tawfik Khoja
General Secretary



Alice Yammine Boueiz
Chief Executive Officer



INTRODUCTION



اتحاد المستشفيات العربية
ARAB HOSPITALS FEDERATION

The Arab Hospitals Federation is an independent, non-political and non-profit organization that represents and serves Arab public and private hospitals, medical centers, institutions and organizations directly connected with the provision of Healthcare. Nearly 1600 members from 18 Arab countries come together to form AHF.

Founded in 2002, AHF constitutes an ideal platform to exchange ideas, policies and services in the Healthcare Management as well it provides education for health care leaders and is a source of information on health care issues and trends.

Its Role is to help the Arab Healthcare Organizations work towards improving the level of the services they deliver to the Arab Patient population.

The AHF maintains an official relation with various organisms Arab Ministries of Health, League of Arab States, World Health Organization, Executive Board of the Health Ministers Council, Hamad Medical Corporation - Qatar, Department of Health - Abu Dhabi, Syndicates and Associations of Hospitals in Arab Countries, Orders of Nurses in Arab Countries and Arab Medical Societies.

Through our representation and reputation, AHF ensures that members' perspectives and needs are heard and addressed in regional health policy development.

GOVERNING COUNCIL



MP. FADI ALAME
PRESIDENT
LEBANON



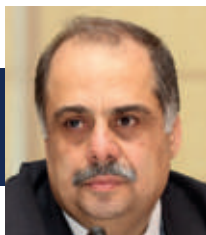
PROF. TAWFIK KHOJA
GENERAL SECRETARY
KSA



MR. MOHAMAD ALNOIMI
VICE PRESIDENT
QATAR



MR. ABBASS HIJAZI
TREASURER
LEBANON



DR. MOHAMAD HAMANDI
SECRETARY
LEBANON



DR. AHMAD AL SHATTI
BOARD MEMBER
KUWAIT



MS. HEBA EL SEWEDY
BOARD MEMBER
EGYPT



MS. ALIA ABBAS
BOARD MEMBER
LEBANON



DR. AYMAN MUTAWA
BOARD MEMBER
KUWAIT



MR. HATEM EL ROUBY
BOARD MEMBER
EGYPT



MR. NAJI ELHANI
LEGAL ADVISOR

EXECUTIVE COUNCIL



PROF. TAWFIK KHOJA
GENERAL SECRETARY



MS. ALICE YAMMINE BOUEIZ
CHIEF EXECUTIVE OFFICER



DR. ALI EL HAJ
MEMBER



DR. ALI ABU GRAIN
MEMBER



DR. BASSAM KADDISSI
MEMBER



DR. YOUSSEF BASSIM
MEMBER



DR. SALLY AL-RABBAA
MEMBER



DR. ADEL OLLEIK
MEMBER



DR. MIREILLE KHALIL
HEAD OF ORGANIZING
COMMITTEE

- MINISTRIES OF HEALTH IN ARAB WORLD
- LEAGUE OF ARAB STATES
- WORLD HEALTH ORGANIZATION - EMRO
- HAMAD MEDICAL CORPORATION - QATAR
- DEPARTMENT OF HEALTH - ABU DHABI
- PRIVATE HOSPITALS ASSOCIATION - JORDAN
- SYNDICATE OF HOSPITALS - LEBANON
- CHAMBER OF PRIVATE HEALTHCARE PROVIDERS - EGYPT



PARTNERS & SUPPORTERS



- KUWAIT PRIVATE HOSPITAL FEDERATION
- PALESTINIAN HOSPITALS & MEDICAL CENTERS UNION
- GRUPPO SAN DONATO - ITALY
- LEBANESE UNIVERSITY
- UNIVERSITY OF BALAMAND
- WHO COLLABORATING CENTRE - IMPERIAL COLLEGE
- THE MIDDLE EAST & NORTH AFRICA HEALTH POLICY FORUM
- GATES GROUP
- ARAB HOSPITAL MAGAZINE

The Arab Hospitals Federation is proud of its strategic partnership with Hamad Medical Corporation since 2009 and their journey continues. This long term partnership has led to successful projects and activities throughout the previous years.

In addition to that this partnership aims to advance Healthcare in the Arab Countries on all levels and to fulfill the mission of the two parties in providing quality healthcare services to the Arab citizens.

Many thanks for their contribution to this success...
Looking forward to more achievements in the coming year and to similar partnerships with other Healthcare Institutions and Organizations in the Arab Countries and the World.

STRATEGIC
PARTNER



مؤسسة حمد الطبية
Hamad Medical Corporation

HEALTH • EDUCATION • RESEARCH

صحة • تعليم • بحوث

BOARD MEETINGS

To ensure perpetual communication between the Executive Council members, several meetings, virtual and In person were conducted to advance the work on the 2022-2025 strategic plan and to concretize the Strategies that will be launched during the forthcoming Medhealth Cairo 2022 forum.



EVENTS

Throughout the confrontation period with COVID 19 Pandemic, The Arab Hospitals Federation worked on reaching its members, pursuing its mission and supporting Healthcare Organizations and Health systems overcome the pandemic and prepare for a post-COVID-19 environment through the organization of several webinars given by well-known experts, sharing many researches and publications. The Webinars focused on several pressing issues and welcomed around 4000 delegates.

VIRTUAL WEBINARS

“BUILD RESILIENCE THROUGH COVID -19 VACCINATION WEBINAR ”

اتحاد المستشفيات العربية
ARAB HOSPITALS FEDERATION

POST SHOW **293** **161** **14**
ATTENDEES **MINUTES LIVE** **COUNTRIES**

MANAGED BY **MODERATED BY** **OPENING ADDRESS** **KEYNOTE SPEAKER**

SPEAKERS

TO WATCH THE WEBINAR: <https://www.youtube.com/watch?v=EO7URZwB0k&list=PL5s>
TO GET PRESENTATIONS: www.ahfonline.net

“BUILDING COVID -19 VACCINE CONFIDENCE IN ARAB HEALTH SECTOR ”

اتحاد المستشفيات العربية
ARAB HOSPITALS FEDERATION

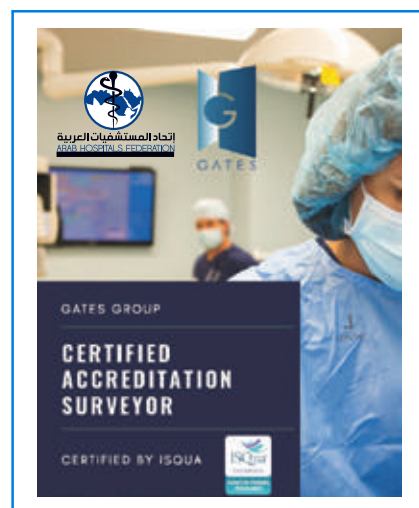
POST SHOW **251** **103** **17**
ATTENDEES **MINUTES LIVE** **COUNTRIES**

MANAGED BY **MODERATED BY** **OPENING ADDRESS** **KEYNOTE SPEAKER**

PANELISTS

TO WATCH THE WEBINAR: <https://www.youtube.com/watch?v=wzFLLzSK1uQ&list=PL5s>

TRAINING



Within the training program launched by the Arab Hospitals Federation in collaboration with GATES Group, a training course having the title of “Certified Accreditation Surveyor CAS – An international Program Accredited by ISQUA (IEEA)” was held from 17 May till 7 June 2021.

CAS is a mastering Practical Tool for Accreditation Surveys & Management Audits.

UPCOMING EVENTS



The preparations of Medhealth Cairo 2022, the 23rd annual forum of the Arab Hospitals Federation have kicked off.

The Forum will take place on 14- 15 March 2022 at Cairo Marriott Hotel Zamalek - Egypt.

Under the patronage of the League of Arab States, the forum will be held simultaneously with the Arab Health Ministers Council in collaboration with the League of Arab States, World Health Organization- EMRO, Ministries of Health, Middle East & North Africa Health Policy Forum, Healthcare Associations and Syndicates in Arab countries and in Strategic partnership with Hamad Medical Corporation - Qatar.

Having the theme of: "Rising to the Challenge: Launching New Healthcare Strategies" and over a 2 day conference, the forum focuses on Emerging Stronger from COVID – 19, New Ways to advance Healthcare sector in Arab Countries, Disasters and Emergencies: Preparedness, Readiness & Execution, New vision for the design of healthcare facilities in the Arab World , Women in Healthcare Leadership: When she rises, we all rise, Towards a reliable & sustainable accreditation system in a post COVID World, Arab Digital Health Strategy...

It aims at presenting the 2022-2025 AHF Strategy that will navigate the new reality after COVID – 19 and promote new visions in the healthcare industry, both public and private sectors and prepare them for any unforeseen future circumstances, In addition to spreading the culture of the Hospital of the Future...

We are looking forward to another successful edition...

GOLD INITIATIVE CERTIFICATE



The Arab Hospitals Federation launched again the Gold Initiative Phase Two to recognize and acknowledge the efforts and procedures of Hospitals that were present to overcome the pandemic and provide distinguished services for the patient. During this phase, the categories were expanded to cover the new reality after COVID-19 and to shed the light on the procedures undertaken by the Healthcare Organizations to win the battle against this pandemic.

We are honored that a total of 58 hospitals and healthcare organizations from 8 countries have spared the time and effort to participate in this unique project the Gold Initiative and we are proud that 10 Candidates have won the Certificate in this phase. These institutions ranged from relatively standalone hospitals, to major acute general hospitals, national health and hospital networks, and health authorities in different Arab Countries.

These organizations have fought hard to win the battle against COVID -19 and adapt to the New Normal. This reference sheds a light at the successful stories of the organizations in winning the battle against this pandemic and aims to share experience and knowledge with other Arab healthcare organizations.

The Arab Hospitals Federation, In addition to the winners, has granted three recognition certificates to healthcare personalities that made outstanding efforts and contribution in this critical period, HE. Dr. Hanan Al Kuwari - Minister of Health in Qatar, HE. Dr. Ahmad Al Mandhari - Regional Director - WHO/EMRO & Dr. Ali el Haj , CEO of Faruk Medical City.

**GOLD INITIATIVE CERTIFICATE
PHASE TWO**

**FOR HEALTHCARE SECTOR IN
OVERCOMING COVID -19 CRISIS**

CONGRATULATIONS TO OUR WINNERS IN THE

ELITE HOSPITAL

- Hamad Medical Corporation- Qatar
- Department of Health- Abu Dhabi- UAE
- The Specialty Hospital – Jordan
- Saudi German Health – KSA

PIONEER PROJECT

University of Balamand – Lebanon

PIONEER HOSPITAL

Faruk Medical City- Sulaimaniyah - Iraq

DISTINGUISHED HOSPITAL

- Ain WaZein Medical Village – Lebanon
- Al-Esraa Hospital- Jordan

MODEL HOSPITAL

Ganzouri Specialized Hospital- Egypt

MODEL DIRECTORATE

Quality & Accreditation Department – Ministry of
Health Kuwait

GOLD INITIATIVE NEWS

مؤسسة حمد الطبية تفوز بجائزة “النخبة” من قبل اتحاد المستشفيات العربية



سعادة الدكتورة حنان محمد
الكواري وزير الصحة العامة تحصل
على جائزة المرأة القيادية في الصحة
لعام ٢٠٢١ في إدارة أزمة (كوفيد-١٩)

GOLD INITIATIVE NEWS

معالي الشيخ عبدالله بن محمد آل حامد - رئيس دائرة الصحة في أبوظبي
يتسلم افتراضياً جائزة المبادرة الذهبية لفئة المؤسسة المتميزة المقدمة من
إتحاد المستشفيات العربية



PHOTOS & PRESS RELEASES



**اتحاد المستشفيات العربية يكرم السعودي
الألماني الصحية بشهادة المبادرة الذهبية
كمستشفى النخبة لتغلبهم على جائحة كورونا**

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المستشفى التخصصي
يحصل على جائزة "Elite
Hospital" شهادة
المبادرة الذهبية في جولتها
الثانية من اتحاد المستشفيات العربية

03 یونیو 2021

حصل المستشفى التخصصي على جائزة "Elite Hospital" ضمن "المبادرة الذهبية" للمرحلة الثانية في القطاع الصحي التي أطلقها اتحاد المستشفيات العربية. تقديراً لجهود وإجراءات المتخذة لتخطي وإدارة أزمة وباء كورونا المستجد COVID-19.

و يعد المستشفى التخصصي الوحيد في الأردن الذي حاز على جائزة "Elite Hospital" للمبادرة الذهبية في جولتها الثانية علماً انه تقدم 58 مؤسسة صحية من 8 دول وفاز 10 مؤسسات صحية بفئات مختلفة. ونتيجة لتطبيق الثانية محور لهذه الجائزة والتي اشتملت على كافة الإجراءات التي اتخذها المستشفى التخصصي سواء القيادة والحكمة الرشيدة وتقديم الفحاحات وتوزيعه على فئات المجتمع بالإضافة إلى بناء نظام مستدام بما أزمه الكورونا وتوعية المجتمع لتفادي هذه الأزمات، ضبط الإحراق، التزريب والتغيب المستمر ودعم وحماية الكادر العاملة والتكنولوجيا المبكرة، فحصل المستشفى التخصصي على أعلى.



ADVOCACY

The Arab Hospitals Federation has launched an awareness campaign to take the Covid-19 vaccine, answering the questions and myths concerning the vaccination.

To watch the campaign video on our website AHF – ARAB HOSPITALS FEDERATION (www.ahfonline.net)



PARTNERSHIPS

In the context of establishing new partnerships with leading organizations to boost the presence of the AHF in the Arab Countries and support its role as a distinguished organization that builds capacities among students, Healthcare workers and professionals, The Federation has signed various memorandums of collaboration with different parties and is at the late stage of signature for other memorandums.



MEMORANDUM OF UNDERSTANDING WITH THE BALAMAND UNIVERSITY

Dr. Elias Warrak and MP Dr. Fadi Alame signed a memorandum of understanding, the first between the Federation and Balamand University, whereby the two parties will participate in lectures, specialized meetings and workshops in the field of health care according to an organizational framework, and organize joint specialized scientific conferences for the University's students, experts, trainers, and workers in the health sector. The two parties also will collaborate in preparing awareness campaigns and issuing publications to raise awareness about healthcare.

PARTNERSHIPS



MEMORANDUM OF COOPERATION WITH THE LEBANESE UNIVERSITY

A memorandum of cooperation was signed between AHF and the Lebanese University. It aims to develop healthcare training programs and conduct free awareness sessions and seminars for students in all specializations and for specialists in the field of public health in addition to providing support through researches and studies. As well as to contribute to the establishment of an Arab Academy that aims to the development of systems and help through researches and studies.



MEMORANDUM OF COOPERATION WITH GRUPPO OSPEDALIERO SAN DONATO

The Arab Hospitals Federation and Gruppo Ospedaliero San Donato – Italy proudly signed a memorandum of collaboration between them to build training programs for healthcare leaders & professionals, support healthcare researches and advance health in the Arab Countries...

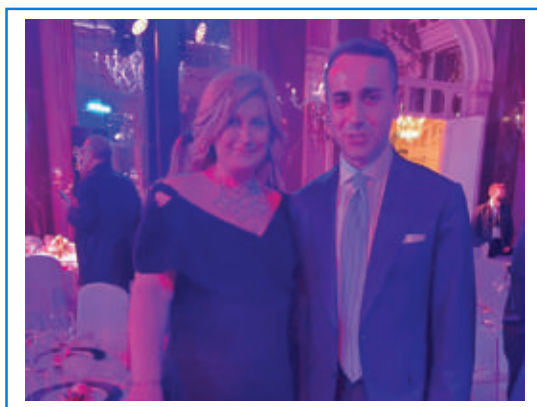
This Memorandum was signed during the participation of AHF in the ECAM Council in Italy.

AHF GLOBAL IMPACT

ECAM COUNCIL SUMMIT

The Arab Hospitals Federation was proud to take part in the Second European Corporate Council on Africa & Middle East (ECAM Council) Summit that took place on 1 November 2021 in Rome, on the margins of the G20 Summit.

The AHF delegation had different contributions in the Scientific Program and the awards in the presence of 200 leading figures from heads of states, government ministries and key decision makers.



AHF GLOBAL IMPACT

ARADO - CAIRO



BALAMAND UNIVERSITY & JCI SIGNATURE



FARUK MEDICAL CITY - SULAIMANIA VISIT



STRATEGIC PLAN 2021

The Arab Hospitals Federation published the 2022 – 2025 strategic plan. This plan raises questions, suggests answers and approaches, and keeps audience attention directed to those issues and challenges that most strongly impacted hospitals, healthcare systems and healthcare workforce.

Navigating the New reality after COVID – 19, the AHF journey was continued and enhanced based on what we've learned from COVID – 19 and mainly what needs to be set as best policies and practices to pursue our goals.

This strategic plan highlights the most relevant trends, issues and goals. Some of the focus points are not new and other points succeeded during COVID – 19 and will be announced again. But other trends are very recent and will be a quantum leap in the federation year.

With the Leadership spirit of AHF Governing Board & Executive Councils and through the Strategic Plan, the AHF continues its efforts with the public and policymakers to proactively promote the vital role of hospitals and healthcare sectors in responding to the pandemic and overcoming the implications that were faced. The Plan also includes a wide vision for new partnerships to boost the AHF role in the region and to maintain this unique platform in Arab countries.

These partnerships will reach out the Academic institutions in order to transform the federation to a “Mobile Academy” that build capacities among students, Healthcare workers and professionals.

In addition to that, it highlights AHF advocacy issues to engage community and help organizations adapt to the new normal and focuses on the events organized by the Federation to rebuild a sustainable Arab Healthcare sector through networking and interactions between all organizations in addition to shedding the light on the Gold Initiative certificate that was remarkable in the first phase with different categories and fields to recognize the organizations for their achievements.

STRATEGIC PLAN 2021

MISSION

TO RAISE QUALITY, SAFETY, EFFICIENCY AND GOOD GOVERNANCE IN THE ARAB HEALTHCARE SECTOR.

Good Governance, Strong leadership and Excellence in Healthcare management are ESSENTIAL to improve Health sector.

AHF's objective is to enhance the performance of the Healthcare institutions by building capacity through a wide range of programs and plans, increasing professional knowledge and improving Healthcare management practices resulting in better Healthcare services.

AHF Acts as representative of its Members in the dialogue with International & Arab Healthcare organizations and Ministries to set policies beneficial for Healthcare services delivery and create initiatives. It offers an opportunity for exchange of experience, knowledge, technology and resources among Healthcare organizations and management professionals.

TO BE A REFERENCE PLATFORM ABLE TO SUPPORT ITS MEMBERS AND TO CONTRIBUTE TO SERVE THE ARAB HEALTHCARE SECTOR.

The AHF reputation and reliability depends on its strong Arab representation and presence.

Becoming the main Arab Federation that gathers the healthcare institutions will require a strong presence from AHF to support its actual members and to attract new ones in order to bring together under its umbrella all the Healthcare providers.

AHF will support and serve its members by providing technical assistance and encouraging mutual collaboration amongst members, as well it works on enhancing the exchange of patients, services and experiences.

STRATEGIC PLAN 2021

MISSION

TO ENCOURAGE INITIATIVES, GOOD GOVERNANCE, EFFECTIVE LEADERSHIP AND IMPLEMENT VALUE BASED CARE DELIVERY PRACTICES AND STRATEGIES.

AHF, through its experts and relationship with decision makers will encourage the unique initiatives in healthcare, promote accountability and transparency to have a good governance, develop effective leadership skills and spread the implementation of Value based care delivery practices and strategies.

Providing a platform where all health services providers can share their experience and expertise will allow us to become a unique federation delivering innovative organizational models to reach the highest quality and efficient Healthcare services.

TO INFLUENCE HEALTH POLICIES WITH DECISION MAKERS, HEALTHCARE ORGANIZATIONS AND ASSURE HIGH QUALITY SERVICES FOR THE ARAB PATIENTS.

AHF unique reputation can influence the decision making process to set health policies beneficial to the Arab Healthcare sector , as well, through its experts and vision, it will contribute to support and assure the high quality services able to fulfill the needs of Arab Patients.

TO SUPPORT OUR MEMBERS TO OFFER THE BEST SERVICES, OVERCOME THE CHALLENGES AND MAINTAIN OUR AIM IN PLANTING THE SEEDS OF DEVELOPMENT TO HAVE A QUALIFIED HEALTHCARE STAFF.

The Programs, conferences, forums, webinars and plans are the tools of AHF to maintain its aim in building healthcare capacity keeping them aware of the latest management, medical and nursing innovations, leadership transformation and updates and allowing them to be always ready to overcome the challenges and manage the risks.

COMING STRATEGIES & DECLARATIONS

The Executive Council Members have set a Plan for 2022- 2025 that will help the Arab Hospitals Federation members, the Healthcare sectors and workers to advance Health in Arab countries.

With the focus on navigating the new reality after COVID – 19, this plan tackles the main points to be executed successively during the coming period by issuing several strategies, declarations & projects as follow:

- 1- THE ARAB DIGITAL HEALTH STRATEGY
- 2- THE DISASTER & EMERGENCY PREPAREDNESS PLAN
- 3- NEW VISION FOR THE DESIGN OF HEALTHCARE FACILITIES IN THE ARAB WORLD
- 4- THE PATIENT ENGAGEMENT ADVOCACY GROUP
- 5- AHF HUB FOR HR IN HEALTHCARE SYSTEM
- 6- THE ARAB BOARD FOR HEALTHCARE ACCREDITATION
- 7- THE AHF CONSULTANCY BODY FOR HEALTHCARE INSTITUTIONS
- 8- MULTIPLE FORUMS IN DIFFERENT ARAB COUNTRIES
- 9- THE GOLD INITIATIVE CERTIFICATE PROJECT
- 10- PARTNERSHIP WITH BODIES WITH COMMON GOALS
- 11- PLATFORM FOR FUTURE LEADERSHIP & RISK GOVERNANCE

To get more details, you can visit our website and get the AHF Strategy Plan of 2022- 2025

Thank you

for your trust and confidence
and for your continued
dedication to advancing
health in Arab Countries.

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Twitter: [arabhospitalsfederation](https://twitter.com/arabhospitalsfederation)

LinkedIn: [arab-hospitals-federation](https://www.linkedin.com/company/arab-hospitals-federation)



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