



اتحاد المستشفيات العربية  
ARAB HOSPITALS FEDERATION

The 19<sup>th</sup> Edition of the Arab Hospitals Federation Forum

**29 - 30 APRIL 2018**

**JUNIOR BALLROOM**

OMAN CONVENTION & EXHIBITION CENTRE  
MUSCAT - OMAN

# PARTNERING TO DEVELOP THE HEALTHCARE SECTOR

MAIN SPONSOR

PLATINUM SPONSOR

GOLD SPONSOR



Nutrition



مستشفى عبيد التخصصي  
OBEID SPECIALIZED HOSPITAL



Members of LINET Group



SILVER SPONSOR

CO SPONSOR

MEDIA PARTNER

ORGANIZED BY



Wyeth | Nutrition

07.30  
08.30 **REGISTRATION**

08.30  
08.45 **FORUM OPENING CEREMONY**  
- ADDRESS OF **PROF. TAWFIK KHOJA**- General Secretary - Arab Hospitals Federation  
- ADDRESS OF **HE. DR. AHMED BIN MOHAMMED AL-SAIDI** - Minister of Health - Oman

08.45 **SIGNATURE OF THE MUSCAT DECLARATION FOR PATIENT SAFETY 2018**

09.00  
10.00 **MINISTERIAL PANEL DISCUSSION: VISIONS & STRATEGIES IN THE ARAB MINISTRIES OF HEALTH TO DEVELOP THE HEALTHCARE SECTOR**  
CHAIRER BY: **HE. DR. AHMED BIN MOHAMMED AL-SAIDI** - Minister of Health - Oman  
MANAGED BY : **PROF. TAWFIK KHOJA** - General Secretary - Arab Hospitals Federation  
PANELISTS: **MINISTERS OF HEALTH IN OMAN, UAE, LEBANON, PALESTINE, SUDAN, BAHRAIN**

10.00  
10.20 **DISTRIBUTION OF THE AHF AWARDS**  
**RECOGNITION AWARDS OF THE YEAR 2018 :**

**EXCELLENCE AWARD FOR SAFETY & PATIENT CENTERED CARE**  
to **HE. DR. AHMED BIN MOHAMMED AL-SAIDI** - Minister of Health - Oman

**ARAB WOMAN DISTINGUISHED AWARD IN HEALTHCARE FOR 2018**  
to **PRINCESS GHIDA AL-TALAL** - Chairperson of the Board of Trustees - King Hussein Cancer Foundation and Center (KHCF)

**EXCELLENCE AWARD FOR HEALTH IMPROVEMENT FOR 2018**  
TO **HE. MR. ABDULRAHMAN BIN MOHAMMED AL OWAIS** - Minister of Health & Prevention - UAE

**LEADERSHIP AWARD IN SUPPORTING THE ARAB HEALTHCARE SECTOR FOR 2018**  
to **HE. DR. BAHR IDRIS ABU GARDA** - Federal Minister of Health - Sudan

**ARAB HEALTH PERSONALITY AWARD IN PREVENTING DISEASES**  
to **HE. Dr. JAWAD AWAD**- Minister of Health- Palestine

**PIONEER LEADERSHIP AWARD IN HEALTHCARE FOR 2018**  
to the soul of **HE. DR. MAHMOUD FIKRI** - WHO Regional Director - EMRO

**VOTING AWARDS OF THE YEAR 2018:**

**KNOW-HOW EXCELLENCE AWARD IN PRIMARY HEALTHCARE**  
to Ministry of Public Health - Lebanon

**EXCELLENCE LEADERSHIP AWARD IN THE DEVELOPMENT OF ARAB PROFESSIONS**  
to Mouwasat Medical Services Co - KSA

**EXCELLENCE AWARD IN HEALTH OPERATIONAL PERFORMANCE**  
to Hamad Medical Corporation - Qatar

**EXCELLENCE AWARD FOR SMART HOSPITAL**  
to King Abdullah Bin Abdulaziz University Hospital - KSA

**EXCELLENCE AWARD IN PUBLIC PRIVATE PARTNERSHIP**  
to Dubai Healthcare City - UAE

**ARAB PIONEERING AWARD IN SPECIALIZED MEDICAL CARE**  
to Obeid Specialized Hospital- KSA

10.20  
10.30 **ADDRESSES OF THE AWARDED**

10.30  
11.00 **MINISTERS EXHIBITION TOUR & WELCOME RECEPTION**

11.00  
12.10

## TRACK ONE : HEALTHCARE INNOVATION & COVERAGE

**CHAired BY : H.E. DR. MOHAMMED BIN SAIF AL-HOSNI** - Undersecretary of Ministry of Health for Health Affairs

11.05  
11.25

### KEYNOTE SPEECH: FOSTERING INNOVATION IN HEALTHCARE

**DR. RAMADAN ALBLOOSHI** - Chief Executive Officer - Dubai Healthcare City Authority – Regulatory (DHCR)

11.25  
11.45

### HEALTH FOR ALL: CHALLENGES AND OPPORTUNITIES IN THE EASTERN MEDITERRANEAN REGION

**DR. RANA HAJJEH** - Regional Director Candidate - WHO /EMRO

11.45  
12.05

### ROLLING OUT A BASIC BENEFIT HEALTH PACKAGE

**DR. RANDA HAMADEH** - Head Primary Healthcare & Social Health Department - UHC Project Coordinator (Ministry of Public Health - LEB / WORLD BANK)

12.05  
12.25

### UNIVERSAL HEALTH COVERAGE IN THE OMANI NATIONAL PLAN

**DR. AHMED AL QASMI** - Director General of Planning and Studies - MOH - Oman

12.25

### DISCUSSION

12.30  
13.35

## TRACK TWO : QUALITY & ACCREDITATION MANAGEMENT

**CHAired BY : MR. MOHAMAD ALNOIMI** - Chief of Communications - Chief of Staff Managing Director Office - HMC - Qatar / AHF Board Member

12.35  
12.55

### KEYNOTE SPEECH: ACCESS AND QUALITY OF CARE IN THE ARAB WORLD

**DR. ALI MOKDAD** - Director of Middle Eastern Initiatives - Professor of Global Health at the Institute for Health Metrics and Evaluation (IHME) - University of Washington - USA

12.55  
13.15

### INNOVATIVE ACCREDITATION MANAGEMENT FOR SUSTAINABLE PERFORMANCE

**DR. ADEL OLLEIK**- Chairman & CEO - Gates Group

13.15  
13.35

### ACCREDITATION & PATIENT SAFETY FRIENDLY HOSPITAL INITIATIVE- OMAN EXPERIENCE

**DR. AHMAD MANDHARI** - Director General of Quality Assurance Center - MOH - Oman

13.35  
13.55

### HOW TO SUSTAIN INTEREST IN ACCREDITATION

**DR. ASHRAF ISMAIL** - Managing Director - JCI - Middle East Office

13.55

### DISCUSSION

14.00  
15.00

## LUNCH BREAK & PRAYER

15.00  
16.00

## TRACK THREE: PANEL DISCUSSION: HEALTH TOURISM

### HEALTH TOURISM DESTINATION DEVELOPMENT : WHAT'S WORKING AND WHAT'S NOT ?

**MANAGED BY: MRS. RITA RAHBANI** - Director of the Syndicate of Hospitals in Lebanon & Health Media Personality

#### PANELISTS:

**MR. SLEIMAN HAROUN** - President of the Syndicate of Hospitals in Lebanon

**DR. LAYLA AL MARZOUQI** - Director of Medical Tourism Council- Dubai - UAE

**MR. ABDALLAH AL-HINDAWI** - Business Development Manager - TEBCAN Medical Tourism Portal

**MRS. MIRNA CHAMMAS** - Managing Editor - The Arab Hospital Magazine

**08.00 TRACK FOUR : LEADERSHIP, GOVERNANCE & TALENT MANAGEMENT****08.10 CHAIRED BY : PROF. TAWFIK KHOJA** - General Secretary - Arab Hospitals Federation**08.05 KEYNOTE SPEECH: SUSTAINING TRANSFORMATIONAL LEADERSHIP & GOVERNANCE****08.25 DR. DARWISH AL MOHARBI** - Undersecretary for Administrative & Financial Affairs - MOH - OMAN**08.25 HANDLING COMPLEXITY & UNCERTAINTY IN HEALTHCARE****08.45 DR. ALI EL HAJ** - Chairman & General Manager - Veritas Scientific R& D Council**08.45 WINNING THE RACE FOR HEALTHCARE TALENT - STRATEGIES FOR TALENTED STAFF RETENTION****09.05 MRS. LAMA ALFADALA** - Chief Operations Officer - Taiba Hospital - Kuwait**09.05 DISCUSSION****09.10 TRACK FIVE : QUALITY & SAFETY CULTURE IN HEALTHCARE****10.40 CHAIRED BY : MR. HASSAN AMMAR** - Head of Scientific Committee - Syndicate of Hospitals in Lebanon**09.15 KEYNOTE SPEECH: CAPABILITIES APPROACH TO SUPPORT DELIVERY OF PERSON-CENTERED CARE****09.35 DR. MOHAMAD ALI HAMANDI** - Secretary of the Arab Hospitals Federation**09.35 ACCREDITATION TO TRANSFORM YOUR HOSPITAL TO A CULTURE OF EXCELLENCE****09.55 DR. ISMAIL AL RASHDI** - Director Quality & Patient Safety - Royal Hospital MOH - Oman**09.55 IMPACT OF APPLYING QUALITY & SAFETY IN NGO'S HEALTH INSTITUTIONS****10.15 DR. MAHA GEBAI** - Director - Nabih Berri Rehabilitation Center - National Surveyor- Lebanon**10.15 PATIENT SAFETY REGULATORY DEVELOPMENTS****10.35 MR. OSAMA CHAMSIPASHA** - Area Sales Manager - LINET Group ME & Africa**DISCUSSION****10.40 COFFEE BREAK****11.15 TRACK SIX : HEALTH TECHNOLOGY MANAGEMENT****12.35 CHAIRED BY : DR. ALI EL HAJ** - Chairman & General Manager - Veritas Scientific R& D Council**11.20 KEYNOTE SPEECH: MINISTRY OF HEALTH INITIATIVE IN E-HEALTH****11.40 MR. ABDULLAH BIN HAMOOD AL-RAQADI** - Director General of IT- MOH - Oman**11.40 HEALTH TECHNOLOGY MANAGEMENT SERVING QUALITY****12.00 ENG. RIAD FARAH** - Medical Engineering Manager - Saint George Hospital University Medical Center - Certified in Health Technology Management**12.00 HEALTH TECHNOLOGY INVESTMENT DECISION : ECONOMIC FEASIBILITY****12.20 MR. RASHID AL MANSOORI** - Director - Biomedical Engineering Department - HMC**12.20 IMPROVING PATIENT SATISFACTION IN A SMART HOSPITAL****12.40 DR. AHMED ABU ABAH** - Chief Executive Director - KAAUH - KSA**12.40 DISCUSSION, CLOSING & RECOMMENDATIONS**

**PARALLEL CONFERENCE**

MEETING ROOM 8

08.30  
09.10

**PARALLEL WORKSHOP 1: HUMAN MILK OLIGOSACCHARIDES IN BREASTMILK**  
**FACILITATOR:** PROF. YASER WALI - Professor of Pediatrics - SQUH  
**SPONSORED BY :** NESTLE NUTRITION

---

09.30  
10.00

**PARALLEL WORKSHOP 2: PROMOTING MEDICAL INGENUITY IN THE ARAB WORLD**  
**FACILITATORS:** ENG. HATTAN TURKI - PSI General Manager  
DR. MOHAMED AL- SHAARAWI - Sales Manager  
DR. AHMED ALKHATIB - Product Manager  
**SPONSORED BY :** PHARMACEUTICAL SOLUTIONS INDUSTRY

---

11.30  
12.00

**PARALLEL WORKSHOP 3: ROLE OF GENERIC PHARMA INDUSTRY IN DEVELOPING HEALTH CARE**  
**FACILITATOR:** MR. VENKATESH NT - HEAD OF CORPORATE QUALITY ASSURANCE IN NATIONAL PHARMACEUTICAL INDUSTRY  
**SPONSORED BY :** NATIONAL PHARMACEUTICAL INDUSTRY

---

12.00  
12.30

**PARALLEL WORKSHOP 4: PRESENTATION OF AUTOMATION & ANOTHER BENEFITS'**  
**SPONSORED BY :** ROCHE DIAGNOSTICS